الكلية العالمية الجامعية
Global University College

Global University College (GUC) FZE LLC

Ajman Campus

Amber Gem Tower

Sheikh Khalifa Bin Zayed Street

Ajman, UAE

Global University College (GUC) Refund Policy

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GUC FZE LLC Refund Policy

General Refund Process:

- All refund requests will be processed within 30 business days of receiving all required documents for refunds.
- Refunds will only be issued via direct bank transfer. No cash refunds will be made.
- A formal withdrawal request with a duly signed refund request form must be submitted to finance@globalu.education to initiate the refund process.

Refund Policy for Outside Country Visa Category Students:

- Before Visa Issuance: A deduction of AED500/- (Administration expense fee) will apply for any withdrawals before the visa application is processed.
- After pre-entry permit approval Issuance: No refunds will be provided under any circumstances after the visa has been issued. This policy applies to all tuition fees, admin fees, security deposits, and any other payments made to GUC.

Refund Policy for Inside Country Visa Category Students:

- Before Visit Visa Issuance: A deduction of AED500/- (Administration expense fee) will apply for any withdrawals before the visa application is processed.
- After Visit Visa Issuance and before travelling to UAE: In the event of any withdrawals after the visit visa is issued and before the student travels to the UAE, an amount of AED1000/- will be deducted along with the AED500/- (Administration expense fee).

After entry to the UAE on a GUC-provided visit visa:

No refunds will be provided under any circumstances after the students have landed in the UAE on a GUC-provided visit visa. This policy applies to all tuition fees, admin fees, security deposits, and any other payments made to GUC.

Visa Rejection Cases:

In the event of a visa rejection for any reason, an amount of AED2200/-will be deducted along with the AED500/- (Administration expense fee).

Refund Policy for Non-Visa Category Students:

- Before Induction Date: A deduction of AED500/- (Administration expense fee) will apply for any withdrawals before the induction date.

- On or After Induction Date: No refunds will be provided under any circumstances on or after the induction date. This policy applies to all tuition fees, admin fees, security deposits, and any other payments made to GUC.